

Information on School Bus Services

Dear Parents and Guardians,

Million Bus Transport Services, our school provider for above service and shared information below for your reference.

Quote

There will be a minimum ridership requirement for routes that exceed 6 km in distance. This requirement ensures that we can continue to operate efficiently while providing quality service.

The criteria are as follows:

- For distances within 0 to 6 km: We will provide transport to students regardless of the number of riders.
- For distances between 6 to 12 km: A minimum of 10 students is required for 13 seater buses.
- For distances beyond 12 km: A minimum of 13 students is required for 13-seater buses.

We understand that ridership may fluctuate throughout the school year, and in such cases, we are prepared to offer the following solutions:

1. We will make every effort to redistribute students to other buses with similar routes, helping to maintain the same pricing and ensuring that students continue to have a safe and reliable ride to and from school.
2. We will reach out to parents of affected students to discuss the possibility of adjusting the monthly fare to cover the difference needed to meet the minimum ridership requirements. For students whose addresses are beyond 12 km (as calculated using Google Maps), and which do not fall within the pricing table agreed upon with the school, we can still offer transport services, subject to meeting the minimum ridership criteria mentioned above, along with a separate pricing agreement.

As highlighted in the MOE press release (available here), contractually we are not obligated to provide bus services beyond 4 km. However, out of goodwill and in recognition of our long standing relationship with Ai Tong School, we are doing our best to continue offering

transport services for distances greater than 4 km. We sincerely hope for your understanding as we navigate these changes while striving to provide the best possible service for your children.

Should you have any questions or require further clarification, please do not hesitate to contact us via email or Nancy @ 81117087. Thank you for your continued trust and support.

Yours Sincerely,

Million Bus Transport Services

Unquote